

## Indian Country's Answer For Total Telehealth Solutions!

*A comprehensive offering that amplifies cost savings, productivity, and satisfaction.*

We offer a complete and holistic telehealth solution, meaning we can treat everything from common illnesses and injuries that inundate urgent care clinics and the costly ER, to personal health issues – plus we offer behavioral health services to address emotional and mental health concerns.

### INTEGRATED TECHNOLOGY

Unlike competitive platforms, our solutions are completely customizable. We balance the latest and more innovative technologies with first-rate customer service to achieve a seamless and positive experience.

## First Nations Business Solutions Proven to Deliver Bottom Line Results

- We help our clients build personalized engagement strategies that fit their members' needs, schedules & communication habits
- Our telehealth solution offers unmatched combination of service, technology and adaptation.
- Our pricing models are flexible and our commitment to quality is paramount.

### BEHAVIORAL HEALTH BUNDLE

- **Talk Therapy:** For mental and emotional issues – such as depression, anxiety or relationship issues – from the comfort and privacy of home or anywhere else the member chooses.
- **Teen Therapy:** Parents can schedule a session with a therapist for their child in as few as 24 hours; critical for youth in need.
- **Licensed therapists, counselors, psychiatrists, and psychiatric nurse practitioners can be seen in days vs. weeks or months.**
- **Industry-leading, multi-dimensional behavioral health screen to assess progress.**

### Optional

- **Telepsychiatry:** Psychiatric provider will design a treatment plan that may include talk therapy, medications, psychosocial interventions, and other treatments depending on the members' needs.

### MEDICAL CARE BUNDLE / Optional

- **Urgent Care:** Nationwide, 24/7/365 treatment of common illnesses and injuries
- **Men's Health:** Gives men the freedom to discuss and receive treatment for personal health concerns without the time commitment, inconvenience, and stigma of visiting the doctor's office in person.
- **Women's Health:** Provides women with a way to take control of their health; making it easier and more affordable than ever for them to look and feel their best inside and out – with private and discreet online visits.
- **E-prescriptions** delivered to member's pharmacy of choice, as needed.
- **An average wait time of less than 8 minutes to see a medical provider.**

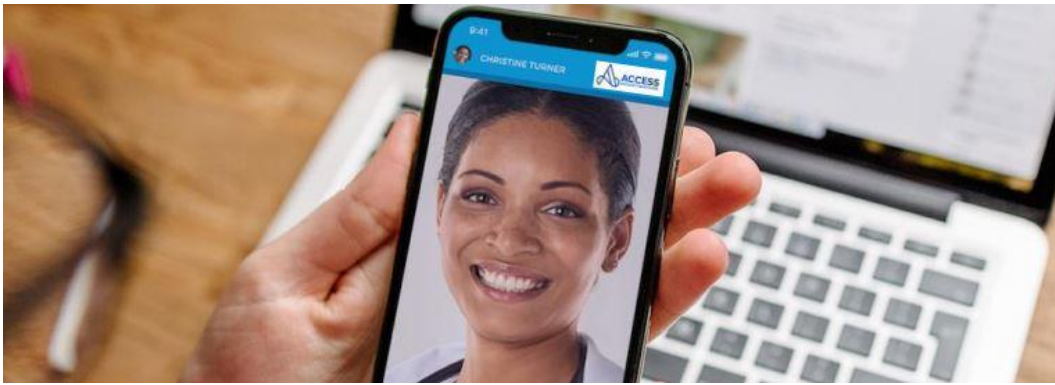
**We help our clients build personalized engagement strategies that fit their members' needs, schedules & communication habits.**

**Call us at Toll Free at 1.800.994.1143 to request a webinar**



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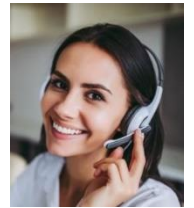
## More details about Meridian HSN Telehealth Solutions

### BEHAVIORAL HEALTH BUNDLE and/or MEDICAL CARE BUNDLE

#### CARE COORDINATION

**Ever feel frustrated when you can't talk to a "real person"?** Behind the screens, we have "real people" offering your members the benefits of a brick-and-mortar experience without the brick-and-mortar inconveniences.

*Professional and compassionate Care Coordinators are available 24/7/365 to coordinate medical care, schedule therapy appointments and answer members' questions.*



#### QUALITY ASSURANCE

**Our commitment to quality is second to none.** We actively and purposefully maintain quality assurance guidelines that exceed industry standards. So, what does that mean for you?

- Your members will receive best-in-class care, ensuring they get better, faster.
- You can rest assured that all services are compliant with healthcare regulations.



#### DEDICATED RELATIONSHIP MANAGER

**You're not a number, account or checkbox.** We value our relationships with our clients, and each group is provided with a dedicated Relationship Manager who can:

- Oversee day-to-day needs and ensure the program meets service and financial goals.
- Offer step-by-step guidance in building and customizing a plan while overcoming any operational challenges.

#### RETURN ON INVESTMENT

**Affordability and convenience for members can't be underscored enough** – yet we also ensure the program makes sense from operational and financial standpoints while delivering a measurable return on investment.

#### FLEXIBLE PRICING MODELS

**What works for one organization may not work for another.** We offer multiple pricing options based on the size and structure of your group. What's more, you get a menu of services, options, and capabilities to choose from – *meaning you don't pay for anything you won't use.*

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